

Official Scorer Manual

Revision History	
Revision	Description
V26-27.1	2026-27 Initial Release

Overview

Roles Covered: Official Scorer

Job Description

Official Scorers use an app installed on either a phone or tablet to track the status of scoring achievements and penalties called by Referees on the field. Referees will confirm scoring achievement and violation entries made by the Official Scorers after each match. The guide can be found [here](#).

Requirements	
Technical	Low
Physical	Medium
Administrative	Low
Communication	Medium
Pre-event Training	Low

Time Commitment

Official Scorers should expect to spend 10-12 hours at a full day event and 5-6 hours at a league meet. No pre-event training is required.

Attire

- Comfortable closed-toe, closed-heel shoes; much of the day will involve standing and walking.
- ANSI Z87.1 or regional equivalent certified safety glasses are required in specified areas.
- Generally, attire that allows a volunteer to comfortably and appropriately squat, kneel, and stand without entanglement hazards is advised.
 - Wear neat pants or shorts and a neutral shirt. A solid-colored shirt with no visible logos is recommended.
 - Attire and accessories may not display a team affiliation (e.g., team shirt, school hat, the same distinct safety glasses as a particular team) or objectionable logo.
 - Fun and appropriate game or robot-themed attire may be worn.
- Some events will provide a volunteer shirt to help distinguish Field Staff from participants. A Referee shirt should not be worn by the Official Scorers.

Prerequisites for Official Scorer

- 15 years of age, 18+ preferred

Reporting Structure

Official Scorers report to the Head Referee.

Event Day

FIRST is fun for all. The most important role for a volunteer is to provide a safe, fun, and welcoming environment for all *FIRST* participants. When executing the duties of your role, always make decisions with the team experience in mind. Ask for help from event leadership if you feel your required duties conflict with the best team experience.

Report Time

The Event Director or Volunteer Coordinator will confirm the time you should arrive typically via email the week before the event. In most cases, Official Scorers should arrive at least 30 minutes prior to any scheduled matches.

When you arrive on-site, check in with the Volunteer Coordinator and report to the Head Referee.

Scoring & Referee Logistics Meeting

The Head Referee will hold a meeting the morning of the event with the Official Scorers and Referees to talk about the flow of the day, logistics around the field, and review scoring achievement criteria.

Official Scorers & Referees must report their conflicts of interest to the Head Referee, and this meeting is an opportune time to do so.

Matches

Practice matches are optional, and volunteer participation in these matches is not required. Please follow the guidance of the Head Referee.

Official Scorers should plan to be present for all qualification and playoff matches that have been scheduled, subject to their scheduled volunteer times. Official Scorers should expect to rotate positions throughout the day.

There should be one Head Referee, two Official Scorers, and two Referees at a field during each match.

Outside Events

After the event is over, your role has ended. Please do not provide additional feedback or commentary on any matches from the event after the event. Consider any overheard Referee discussion or calls from the event as confidential information that should be kept private.

If asked game or gameplay questions, you should direct teams/students/mentors/coaches to the official resources, including the [FIRST Tech Challenge Team Q&A](#).

Useful Links and Information

On-Call Support Numbers

These numbers are for volunteer support only. Teams should not use these numbers to call about rulings or technical assistance.

Administrative, Judge, Referee and Non-Technical Issues: (603)206-2412
Scoring System (FTC Live) or other Technical Issues: (603)206-2450

Call or use the **built-in chat feature on FTC Live** available for events with internet access.

Pre-Event Support



Mon – Fri 8:30am – 5:00pm Eastern Time (UTC-4 or UTC-5)

[Contact Support](#) including live chat or email customerservice@firstinspires.org

Program Resources



[Event Search](#)

ftc-events.firstinspires.org



[Game and Season Resources](#)

ftc-resources.firstinspires.org/ftc/game



[FIRST Tech Challenge Blog](#)



[Event Resources](#)

ftc-resources.firstinspires.org/ftc/event



[FIRST Tech Challenge Website](#)

firstinspires.org/robotics/ftc



[Volunteer Resources](#)

ftc-resources.firstinspires.org/ftc/volunteer

Feedback

We strive to create support materials that are the best they can be. If you have feedback about this manual, please email customerservice@firstinspires.org or by [contacting support](#). Thank you!